

Stonehaven LLCP

Meeting 13th May 2020

Notes from online meeting

PC Marc Camus, Grampian Police; Margo Titmuss, KDP; Jane Mitchell, M&CHLN; Claire Murray, Employment Support; Christeen Saward, Arduthie School PS; Pamela Larson, SDS; Lesley Robertson, Community Planning, Ian Hunter, KDP / Mearns Radio; Sandra McGuigan, AVA; Graeme Hooper, CLD; Linda Babbs, CLD

Apologies: Andy Lorimer, Stonehaven Men's Shed (unable to join due to skype; Robbie Kupris, Active Schools; Amy Cameron, NHS; Duncan Whyte, Mackie Academy; Fiona Stark, Mackie Academy; Trish Marchant, Mill O'Forest PS, Lisa Williams, Dunnottar PS

Round table catch up – what people are involved with / working on

Andy Lorimer, Stonehaven Men's Shed (unfortunately unable to join online)

- Communications – many thanks to Lesley for sending out the COVID 19 Blog each revision and other useful information. I have kept the Men's Shed Newsletter going over the period and the blog is always referenced. Along with the Scottish Government site and Age Scotland. The Mearns Leader has been printing them.
- I have tried the Aberdeenshire on-line library service and have included a how to guide in the Newsletter.
- The Shed has set up its own Welfare Team and the team phone round single members and all who request a call.
- The Mental Health Working Group decided that we should have achievable targets and the Shed offered to help with two:
- Healthy Eating initiative and thanks to Amy Cameron we were able to get a grant to purchase cooking utensils for 3 teams to cook at once. Amy gave a successful presentation at the Shed and was going to come back to do more when the circumstances allow.
- Fraser proposed walking sports and Pickle ball sessions were set up in the sports centre.

Marc Camus, Grampian Police

- Streamlined service
Engage – Explain – Encourage – Enforce
Soft approach rather than issuing many tickets etc
- Using a diary system so resolving as many issues as possible, will either attend or may take statements over the phone.
- Coming across people that are lonely and potentially suicidal (more difficult to deal with as sometimes callers say they are suicidal and therefore a particular process has to be followed although not necessarily the case.)

- Increase in scams – google scams / Tesco vouchers
The BBC have reported that scammers are sending 18 million hoax emails about COVID-19 to Gmail users every day, according to Google. The tech giant says the pandemic has led to an explosion of phishing attacks in which criminals try to trick users into revealing personal data.
Out of approximately 100 million phishing emails a day and over the past week, almost a fifth were scam emails related to coronavirus. This means that COVID-19 may now be the biggest phishing topic ever. Tesco Vouchers
There have been reports about fake emails that appear to be from Tesco. The email states that the supermarket is offering free vouchers. The link in the email leads to a phishing website that looks like the genuine website that is designed to steal login credentials as well as personal and financial information.
- increase in the number of Antisocial Behaviour calls within Kincardine and Mearns for the month of April, with 35 incidents reported.
Most of the increase was due to neighbour related disturbances, and some relating to breach of COVID-19 Government guidelines
Regular patrol round schools as there have been reports of young people hanging around
Need more people to report when taking place so they can act. –
Ian Hunter to add item to Mearns FM
- No increase in domestic violence calls but expect increase in reports after situation
Domestic Incidents compared against 2019 figures (13/3/19 to 13/5/19 vs. 13/3/20 to 13/5/20) are down by 19 incidents for the lockdown period. 12 in 2020 - 31 in 2019
- Usually involved with MAAPM however, I am not aware of many of these taking place since lockdown, also members were unable to attend initially owing to COVID as "online" was not actioned quickly enough. From a Police perspective we will have sent information from the Concern Hub direct to the meeting Chair.

Ian Hunter, KDP / Mearns FM

- Community Radio operating from home
- Offering free community ads at the moment. Just record 40secs and send in
- Recommended ASDA click and collect as volunteers can go and collect for people self-isolating.

Jane Mitchell, M&CHLN

- Steady business – changed way of working as groups and activities have had to be cancelled
- Still doing and expanded home delivery, gardening and prescription service. Telephone befriending service and some transport.
- Recruited 35 new volunteers – hard as many existing volunteers are over 70 / self-isolating so had to stand down. However, many of them running phone line service
- Have extended services to help those who are vulnerable irrespective of age
- Registered with GCAH
- Have considered potential gap when volunteers may return to work

Claire Murray, Employment Support

- Managing the same service but remotely.
Existing clients and new referrals
- Difficult for those not able to access digital resource thus hinders opportunities.
Have had questions re furloughing and general rights about end of furlough
Difficult for those who are also home schooling
- Increase in mental health issues
- Assisting with other projects – those applying for self-employment grants, applications for key workers etc

Margo Titmuss, KDP

- Jacky at work stream meeting
- Responding to enquires from current members
- Issuing regular bulletins, some specific but also regular information
- Developed interactive map of K & Mearns which has information on services. This has also been rolled out across the Shire.
<http://kdp.scot/attachments/article/194/KandM%20COVID19%20Community%20Support%20Map%20April%202020.pdf>

Christeen Seward, Arduthie School

- Most schools closed with 3 open for specific children
- Carronhill open 2 mornings / week
- Mackie open for small number of vulnerable young people / children
- Mill O Forest is acting as Hub which is open 7.30 – 6.45 for keyworker and vulnerable children. Staffed by senior leadership across network along with EYP, PSW etc.
Not many classroom teachers as they are at home providing online support and learning
- Using SeeSaw for home learning, no expectations but ensuring contact with children and families. Monitor those who do not engaging. Delivering devices as necessary
- Need to consider what happens on return – smaller numbers, staffing, lunches etc

Pam Larson, Skills Development Scotland

- Normally meet learners 1:1 but now all careers advisors working from home and offering support remotely. Use texts and emails
- Concern is for this year's set of leavers, normally focus on vulnerable but this year everyone is vulnerable. Working closely with guidance
- SDS launching national helpline, 0800 number for parents, pupils etc.

Lesley Robertson, Community Planning

- Busy few weeks, setting up GCAH
- Working in partnership with AVA, KDP and CLD – sit on K & Mearns Resilience group, which meets weekly
Links with Strategic group
- New community groups have sprung up in response and doing an amazing job

Concerns that it is a longterm situation and therefore sent out letter to groups reiterating that they are here for them. Good feedback

- Manage a weekly bulletin, also special monthly one on Mental Health and Wellbeing next month will be Families
- Met with Community Councils. Aware of loneliness and social isolation. Situation has however reduced some of the stigma around asking for help and using larders
- Positive result is gaining more ideas on how to respond to loneliness and isolation – long term projects

Graeme Hooper, Linda Babbs, CLD

- Involved with food distribution. More food larders have set up in communities across K & Mearns including St Cyrus, Marykirk and Auchenblae.
- The Haven is developing a larder in Stonehaven
- Held a meeting of reps from larders earlier in week. A few issues - can be difficult deciding how to distribute food etc.
- Five deliveries/ month to K & Mearns from Cfine – increase from one
- Ian suggested that there are some people that are self-isolating that may wish to contribute money to larders and how could they do that. **Graeme to raise at next group meeting**
- CLD continues to manage core work. WWYP and AL teams meeting remotely with learners either 1:1 or in groups as appropriate. Can be especially difficult for some groups of adults as they do have skills to go online.

Some information about supporting people who are digitally excluded (Ian Hunter)

- Devicesdotnow are also looking to provide donated devices to those who are digitally excluded and cut off at the moment. Some information on that project is here:
<https://futuresdotnow.uk/devicesdotnow/>
<https://futuresdotnow.uk/devicesdotnow/>
- Chris Grant from Ability Net is very keen to support anyone who needs help.
<mailto:v.scotland@abilitynet.org.uk>

Feedback from sub-groups which have not met since Feb / March

Priorities and direction will need to be reviewed in light of current situation

- **Raising social capital**
 - Had agreed last year to continue with the sub-group
 - Held two volunteer Fairs, Stonehaven & Inverbervie
 - Two were planned for this year for end August and beginning of September?
 - Workshops to bring community groups together to discuss volunteering had been successful however from the evaluation it was felt too soon to run again as such. Plus, AVA were looking to run some training
 - Networking had seemed to be important and there had been thoughts about a Breakfast type meeting

- **Changing technologies**

- Event was planned for 19th March which we cancelled.
- Aim was to bring together various elements of technology, both good and bad. The event will provide an opportunity for the community to come and browse the various stall, pick up information and advice. Schools will take part with secondary pupils providing advice at some of the stalls, primary digital leaders attending with in the afternoon and the opportunity to take part in a competition to design a 30sec video on 'Staying safe Online'.
- Various organisations had taken a stall – Police, College, Adult learning, Alzheimer Scotland etc

- Held Cost of the School Day and planned was Family Learning session

Evaluation

All the LLCPS have been asked for feedback for the interim CLD plan but rather than manage this online we agreed that Linda will send out the questions for everyone to answer with a couple of bullet points.

1. How effective do they feel the LLCP has been in the past year – and how do we know?
2. What do the partners feel are the emerging issues? (this is likely to be linked to the current unique circumstances of lock -down and social distancing).
3. What work needs to be done to identify areas the partnership wants to prioritise over the next 12 months.

A few points made at meeting as below:

- Raising social capital group important but probably should be 'Maintaining social capital'
 - Need to capitalise on volunteers
 - Capture volunteer spirit. Many have said they have enjoyed what they have been doing
 - How can we build on this and help sustain?

Comments from Robbie who was unable to attend meeting

I am sure groups / organisations are all facing similar challenges with regards to the resumption of services with social distancing in mind and it would be interesting and beneficial to have discussions around managing these challenges as one of the priority areas over the next twelve months. This could be a topic of interest for the raising social capital group also with a specific focus on how do groups / organisations best adapt their practices for their volunteers?

- Online / technology has proved to be important communication tool but not everyone has access so need to ensure how communication is for everyone.
 - Capture other communication channels

- Situation is ever changing and developing at the moment so difficult to predict next steps and priorities. Probably become harder before getting better

Date of next meeting: to be arranged for July?